

### Position Description - Professional

Position: HQ.390677.Technical Officer. HQ/HIA ADGO Health Systems and

Position Title: Innovation

Grade: Technical Officer

Unit/Team: P4

Major Office: HQ/ADGO for Universal Health Coverage and Health Systems

Duty Station: HQ
Organization: Geneva

Nature of Position: HQ/ADGO for Universal Health Coverage and Health Systems

CCOG Code: Longer Term

First Level Supervisor:

Second Level Coordinator, UHC JWT

Supervisor: Position ADG, UHC/HS

Subject To Rotation Yes

## 1. Background and Justification

\* Purpose of the Position

To support the Coordinator of the Universal Health Coverage Joint Working Team (UHC JWT), in the promotion of cross-programmatic UHC activities across the three levels of the Organization. The position will contribute to strengthening all the functions of the UHC JWT to successfully develop and implement the WHO UHC Country Action Plans and scale-up UHC impact at country level.

\* Objectives of the Programme and of the immediate Strategic Objective

Universal health coverage (UHC) means that all people and communities can use the promotive, preventive, curative, rehabilitative and palliative health services they need, of sufficient quality to be effective, while also ensuring that the use of these services does not expose the user to financial hardship. WHO provides tailored support to its Member States in strengthening national health systems and increasing their resilience, with a view to progressing towards the goal of universal health coverage based on the UHC country support plan that is currently developed. This includes

developing, implementing and monitoring national health policies, strategies and plans; establishing sound health governance and financing systems; ensuring the availability of equitable, integrated, people-centred health services through an adequate, competent workforce; ensuring access to safe and essential health services; facilitating access to affordable, safe and effective medicines and other health technologies; enhancing health information systems; as well as strengthening research capacity.

\*Organizational context (Describe the individual role of incumbent within the team, focusing on work environment within and outside the organization)

In the context of the implementation of the Global Programme of Work the focus on country coordination has gained significant momentum. In order to achieve the goal of universal health coverage, country support systems need to be strengthened. Under the guidance of the Coordinator of the UHC JWT, and in line with established roles and responsibilities across the three levels of the Organization, the incumbent will focus on stetting-up or strengthening collaborative working arrangements across the three levels of WHO with regional and country offices as well as across technical areas of WHO with other clusters and technical teams. He/she will also support partnerships and concerted action of the Joint Working Team (JWT) with UN Agencies, Member States, Donors, and key stakeholders to advance the objectives of Universal Health Coverage and Systems.

\* Summary of Assigned Duties (Describe what the incumbent has to do to achieve main objectives; include main achievements expected)

Under the first level supervision of UHC JWT coordinator, and in close collaboration with UHC and other divisions in Regional Offices, with Country Offices and with WHE and relevant HQ departments, the incumbent will perform the following tasks:

- 1. Provide guidance in the development of the WHO UHC Country support plans, including through:
  - Mapping existing UHC components in National Health Programmes, Strategies and Plans and assessing their HSS components, including in relation to programmatic strategies (NCD, CDS, MCH, etc)
  - Providing guidance and advice regarding the technical relevance and accuracy of the WHO UHC Country support plans and their consistency with the UHC regional action frameworks
- 2. Identify and develop UHC support in challenging contexts of emergencies including normative, coordination and real time country support by :
  - Providing guidance documents, pre-deployment and longer-term internal and external capacities development approaches.
  - Sharing of knowledge resources as well as mapping and networking of existing initiatives across the organization and its three levels
  - Developing and implanting a rapid deployment roster for HSS in partnership with WHE
- 3. Provide technical support in the implementation of WHO UHC Country support plans, including by: supporting the monitoring of the WHO UHC Country support plans, preparing the 3-monthly live monitoring sessions and organizing the provision by RO departments/divisions, other ROs, HQ and consultants as needed of additional UHC backstopping required to implement the WHO UHC Country Support Plans
- Conduct quarterly progress reports and the annual technical cross-cutting report on WHO UHC Country support plans according to donors' constraints and commonly agreed template
- 5. Contribute to communication and visibility activities, including by providing input to the relevant websites, organizing field visits, pooling country show cases and preparing input into the annual visibility report
- 6. Develop knowledge management and capacity building activities, such as the global UHC learning programme, peer reviews and other events for cross fertilization of experience
- 7. Contribute to the financial technical assistance, monitoring and reporting of the WHO UHC Country support plans to ensure that identified problems in implementation can be addressed in a timely manner.
- 8. Promote external partnerships with relevant institutions and collaboration between WHO programmes (NCDs, CDS, MCH, etc.) towards UHC
- 9. Contribute to the facilitation of the JWT network, including by:
  - Preparing and participating in the UHC JWT internal events such as the UHC JWT annual retreat, and to other meetings and events that contribute to the

- objectives of the JWT
- Gathering and disseminating relevant information related to the activities of the JWT and the UHC Country Support Plans;
- Liaising with the Category 4 Network across the three levels of the Organization and other WHO departments.

Perform all other related duties as assigned.

#### 2. Recruitment Profile

Competencies:

Generic

Select up to two additional core, management and leadership competencies. See the Enhanced WHO Global Competency Model Guidelines.

- 1. Teamwork
- 2. Respecting and promoting individual and cultural differences
- 3. Communication
- 4. Creating an empowering and motivating environment
- 5. Producing results

Competencies: Management

For all Positions that possess Managerial/Supervisory responsibilities, an additional mandatory Management Competency is required. Is this a Supervisory Position? No

Functional Knowledge and Skills

Describe the essential knowledge and the skills specific to the position

- 1. Ability to liaise with multiple stakeholders and to establish collaborative working practices in multi-cultural and multi-disciplinary environments and networks
- 2. Good knowledge of global health, health systems, and innovation processes and dynamics surrounding UHC implementation, especially with a government's perspective;
- 3. Good knowledge of policies, practices, rules, and programmes of WHO and of the UN at both strategic and programme management levels;
- 4. Excellent analytical skills and capacity for strategic planning spanning a broad range of public health issues with ability to write reports and notes in a clear and concise manner
- 5. Excellent negotiation and communication skills, with proven skills in diplomacy, discretion and tact in dealing with a wide range of actors, including high level senior government officials, policy and programme issues
- 6. Good project management skills, with some understanding of budget and financial management of large grants
- 7. Ability to work independently and effectively and to produce results under pressure;

Contract term: 24 months

#### **Education Qualifications**

#### Essential

An Advanced university degree (Masters level or above) in public health, social science, or related field.

Desirable

### **Experience**

#### Essential

- At least 7 years' experience in global health, health systems strengthening or disease specific programmes, some of which at an international or global level.
- Proven experience in promoting and building partnerships and fostering harmonized approaches to strengthening public health policies and programmes.

### Desirable

- Experience in WHO at HQ, regional or Country level, and/or other UN organization
- Experience in managing national political processes, in particular with national ministries of health, development or foreign affairs
- Experience in facilitating complex multi-disciplinary, multi-cultural networks at both national and international levels

# 4. Language Skills

Essential: Expert knowledge of English and French

Desirable: Working knowledge of one or more additional official language of WHO

## Salary scale

Between 108 540 USD et 137 130 USD net per year according to professional experience in UN organizations (additional allowances according to familial status are not taken into account).