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System Engineer (AMDC2 Support)-180721

Primary Location Germany-Ramstein-Miesenbach
NATO Body NATO Communications and Information Agency (NCI Agency)
Schedule Full-time
Salary (Pay Basis) : 5,629.08Euro (EUR) Monthly
Grade A.2

Description:

3000 people are working 24/7 to protect 1 billion citizens. We serve 29 nations by defending its networks, and providing real life support to NATO operations and missions. We connect the Alliance. We are leading IT professionals. We are the NCI Agency.

We are looking for a talented **System Engineer (AMDC2 Support)** who will work under the direction of the AMDC2 Support Branch Head in maintaining a high level of expertise in platform and hardware domains with responsibility, among other, in effective system administration of Air Command and Control systems (ACCS) and applications. If you think that you have the relevant experience and academic background, matching the requirements of the position, we would like to hear from you.

NCIA CIS Support Unit (CSU) Ramstein, located in Ramstein Germany, enables end-to-end CIS services as it installs, operates, maintains and supports the full range of CIS capabilities during peacetime, crisis and war throughout its allocated Area of Responsibility (AOR) and as otherwise directed.

The Air Missile Defence Command and Control Branch (AMDC2B) is responsible for providing local support to the provision all assigned COI Services in direct support of local and remote customers in accordance with SLAs and other agreements and in particular, in support of Ballistic Missile Defence (BMD) and Air-centric services.

Role Responsibilities

Under the direction of the AMDC2 Support Branch Head, you will perform duties such as the following:

- Maintain a high level of expertise in platform and hardware domains (in particular for AMDC2 services), remaining abreast of system engineering best practices;
- Responsible for effective System Administration of Air Command and Control systems (ACCS) and applications, including; Ballistic Missile Defence (BMD), ACCS, Integrated Command and Control (ICC) system, the NATO Interoperable Real-Time Information System (NIRIS) and Joint Tactical Chat (J-CHAT), and associated C2 systems such as Maritime Command and Control Information System (MCCIS), Northern European Command and Control

Information System (NEC-CCIS), and Interactive Simulation Package (ISP);

- Provide technical advice and support on system hardware aspects (including hardware and network architecture, design, performance, interfaces, data/voice communication equipment and networks) to service owners, Service Lines and the Agency Operations Centre;
- Develop installation procedures and standards for hardware components of assigned systems;
- Schedule and perform routine installations and de-installations of hardware equipment, firmware and/or software, ensuring that targets are met within established safety, security and quality procedures, including where appropriate, handover to client;
- Supervise the technical aspects of the implementation, integration and testing of new or replaced hardware in AMDC2B systems;
- Support the documentation and training of hardware related aspects of allocated systems;
- Support a project/product and to be responsible for frequent internal co-ordination with project teams, Project Leaders and Product Managers, as assigned;
- Act as local Subject Matter Expert in technology innovation in support of the Ballistic Missile Defence Operations Centre (BMD OC);
- Liaise with external technology partners, vendors and local suppliers;
- Deputize for higher grade staff, if required;
- Perform other duties as may be required.

Person Specification

Qualifications Required

It is essential that you hold a Master of Science (MSc) degree at a nationally recognised/certified University in a technical subject with substantial Information Technology (IT) content; and 2 years post-related experience or a Bachelor of Science (BSc) degree at a nationally recognised/certified University in a technical subject with substantial Information Technology (IT) content, and 4 years post related experience.

Exceptionally, the lack of a university/college degree may be compensated by the demonstration of particular abilities or experience that is/are of interest to NCI Agency; that is, at least 10 years extensive and progressive expertise in the duties related to the function of the post.

Experience required

In addition to at least 2 years of relevant experience, you will be required to prove prior experience of working within the 'Air' CIS domain, in particular with systems/services such as ICC, AIRC2IS and ACCS and a ood knowledge and experience (at least 3 years) of working with Functional/Community-of-Interest services within an engineering environment.

In addition to the above, it would be considered highly desirable if you are able to display prior experience of working in an international environment comprising both military and civilian elements and knowledge of NATO responsibilities and organization, including ACO and ACT.

Competency Required

- Deciding and Initiating Action - Takes responsibility for actions, projects and people; takes initiative and works under own direction; initiates and generates activity and introduces changes into work processes; makes quick, clear decisions which may include tough choices or considered risks.
- Working with People - Shows respect for the views and contributions of other team members; shows empathy; listens, supports and cares for others; consults others and shares information and expertise with them; builds team spirit and reconciles conflict; adapts to the team and fits in well.
- Presenting and Communicating Information - Speaks fluently; expresses opinions, information and key points of an argument clearly; makes presentations and undertakes public speaking with skill and confidence; responds quickly to the needs of an audience and to their reactions and feedback; projects credibility.
- Writing and Reporting - Writes convincingly; writes clearly, succinctly and correctly; avoids the unnecessary use of jargon or complicated language; writes in a well-structured and logical way; structures information to meet the needs and understanding of the intended audience.
- Applying Expertise and Technology - Applies specialist and detailed technical expertise; uses technology to achieve work objectives; develops job knowledge and expertise (theoretical and practical) through continual professional development; demonstrates an understanding of different organisational departments and functions.
- Formulating Strategies and Concepts - Works strategically to realise organisational goals; sets and develops strategies; identifies, develops positive and compelling visions of the organisation's future potential; takes account of a wide range of issues across, and related to, the organisation.
- Planning and Organising - Sets clearly defined objectives; plans activities and projects well in advance and takes account of possible changing circumstances; identifies and organises resources needed to accomplish tasks; manages time effectively; monitors performance against deadlines and milestones.
- Achieving Personal Work Goals and Objectives - Accepts and tackles demanding goals with enthusiasm; works hard and puts in longer hours when it is necessary; seeks progression to roles of increased responsibility and influence; identifies own development needs and makes use of developmental or training opportunities.

Travel

Business travel to NATO and national (NATO and non-NATO) facilities as well as frequent travel between the NCI Agency offices.
May be required to undertake duty travel to operational theatres inside and outside NATO boundaries.

Language skills

A thorough knowledge of one of the two NATO languages, both written and spoken, is essential and some knowledge of the other is desirable.
NOTE: Most of the work of the NCI Agency is conducted in the English language.

Contract

NCI Agency normally offers contracts of employment of a definite duration, not exceeding three years. Contracts may be for less than three years as required to support short-term projects, meet uncertainty with respect to the business outlook, staff performance and other factors.

Definite duration contracts may be extended for further periods. When extending contracts, the following is taken into consideration:

- Renewal is in the interest of the Agency.
- Staff member's desire to remain with the Agency.
- The financial situation provides sufficient funding for the post held.
- The skills, competencies and behaviours, potential and work experience of the staff, versus the requirements of the Agency's work and/or availability of funding.
- Staff member has served the Agency with performance to the required standard as defined by the Agency.
- Staff member's deployability to operational theatre.

Serving civilian members of NATO will be offered a contract in accordance with the NATO Civilian Personnel Regulations.

The first six months of definite duration contracts are a probationary period. During this period the staff member's work is assessed to ensure that he/she has the ability to carry out the duties of the post. At or before the end of the probationary period, the staff member will be notified in writing that the appointment is confirmed or terminated or, in exceptional cases, that the probationary period is extended.

What do we offer?

- Excellent tax-free salary, including (where eligible) expatriation household and children's allowances and additional privileges for expatriate staff.
- Education allowance for children (where appropriate) and an excellent private health insurance scheme;
- Generous annual leave and home leave (if eligible).
- Retirement Pension Plan.

To learn more about NCI Agency and our work, please visit our website.

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